

## **Privacy Policy**

At Fifth Avenue Immigration, we understand the utmost importance of maintaining complete confidentiality. Any personal information or proprietary business material disclosed to us is treated with strict confidence.

All information provided by our prospective clients is kept strictly confidential, accessible on a need-to-know basis, and is protected. Your personal details are recorded only when you send us a message, ensuring that they are utilised solely by our trained staff for the purpose of the work you have engaged our office to perform.

We uphold the commitment to not use your email address for any purpose other than intended, and we refrain from disclosing it without your explicit consent. Your information is never employed for marketing, solicitation, or provided to any third party for such purposes.

Fifth Avenue Immigration refrains from sharing your information with any other person or organisation, except with government agencies involved in your immigration process, such as IRCC, Australian Immigration Authorities, DIAC, or the Home Office, UK.

You can register on our website if you wish to receive our newsletter, catalogue, or updates on new products and services. The information submitted on our website will not be used for this purpose unless specific consent has been given.

Our website implements security measures to safeguard against the loss, misuse, and alteration of the information under our control. We encrypt all personal and financial information and make every effort to prevent unauthorized access as the information travels over the Internet. While we are dedicated to protecting your information, we cannot guarantee the security of any data transmitted to us.

The site provides links to third-party websites and access to content, products, and services. Fifth Avenue Immigration is not responsible for the availability or content on third-party websites. Users are encouraged to review the privacy policies of other websites before use, as Fifth Avenue Immigration is not liable for third-party content accessible through the site.

Our Privacy Policy and Terms and Conditions may be subject to change, and clients are advised to check our website frequently for any recent updates. The current Privacy Policy applies to all information we have about you and your account.

## **Mobile Apps**

When you install our Applications, we may request the following permissions:

1. Location: To show nearby Centres/Institutes when users share their location.
2. Storage: To allow users to store Test Sheets, Answer Sheets, and Performance Reports for test analysis.

3.Device Camera: To obtain the user's profile image and capture Subjective Test Sheets.

4.Device's Microphone: To record audio for Speaking Tests.

5.Identity: To auto-fill the Gmail account for a faster sign-up process.

6.Photos/Media/Files: To select a profile picture from the device's gallery.

7.SMS: For auto-filling OTP through SMS for a quick sign-up process.

8.Device ID & Call Information: To obtain the Device ID for bug fixes and better user experience.

For further details, please contact us via [contact@fifthavenueimmigration.com](mailto:contact@fifthavenueimmigration.com). Our representatives will respond at the earliest opportunity.